

## Upgrading the OS (Operating System) on the HandEra 330

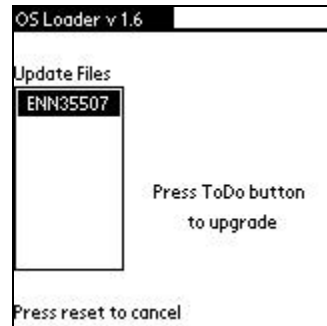
***Warning: Updating the OS will wipe out the RAM and flash on your HandEra 330. Make sure to perform a Backup operation to secure the data in your unit.***

### Requirements

- An SD (Secure Digital) or CF (CompactFlash) memory card with sufficient free memory for the OS Update (.UPD) file. An MMC card is compatible with SD.
- A PC with an SD or CF card reader

### Installation

1. Download the OS Update file from the web site. If you are going to perform the OS update from an SD card, you will need to download the Small ROM Update .PRC file.
2. Install fresh alkaline batteries, or fully charge your Lithium Ion pack before beginning the upgrade process.
3. Backup your data using Backup.
4. If you downloaded the Small ROM Update .PRC file, install it on your HandEra handheld. Run the .PRC file. After it has completed, delete the .PRC file.
5. Insert your memory card into an SD or CF card reader connected to your PC. Copy the downloaded .UPD file into the ROOT of your memory card. Make sure you don't remove the memory card while the file is being written. Typically, you will need to perform an EJECT command on the drive associated with the card reader. Consult the documentation included with your card reader for the steps involved in copying files to a memory card.
6. Insert the your memory card into the expansion slot of your HandEra handheld.
7. While holding down the Date Book button (lower left corner of device), press and release the Reset button. The screen should appear as in Figure 1.



**Figure 1.**

8. Press the To-Do button to perform the update.
9. If an error message is displayed indicating an invalid file, most likely the memory card was removed from the SD or CF reader before the OS Update file had been completely copied. Repeat step 5.
10. Restore your data using Backup.
11. You may delete the OS Update file from your memory card at this time.